

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU OF REAL ESTATE APPRAISERS 3075 Prospect Park Drive, Suite 190, Rancho Cordova, CA 95670 (916) 552-9000 | www.brea.ca.gov



## **COMPLAINT FORM**

## INFORMATION ABOUT YOU (Complainant) (Please read Notice below)

1. Name				
Last First	M.I.			
2. Telephone Number	3. E-mail Address (optional)			
4. Address	·			
Street City	County	State	Zip	
5. You Are:				
Seller Buyer Those Seeking to Refinance Other:				
Authorized Representative Authorized Representative must provide the information requested below:				
Authorizer's Name:				
Authorizer's Address:	City State	Zip		
Authorizer's Telephone:	Authorizer's Email Address:			

# INFORMATION ABOUT THE APPRAISER OR APPRAISAL MANAGEMENT COMPANY

6. Name of the Appraiser and/or Appraisal Management Company

7. Appraiser License Number and/or Appraisal Management Company Registration Number

## **INFORMATION ABOUT THE PROPERTY**

8. Address of Property Appraised

## **GENERAL INFORMATION**

9. Is this complaint related to an action filed in any court or complaint submitted to any governmental agency?				
Yes If YES, please complete the following				
Name of Court or Agency Case or Co	Case or Complaint Number (if any)			
10. Are there any witnesses who have knowledge of the events described in this complaint?				
Yes If YES, please provide their name and contact information. Attach additional sheets if necessary				
Witness One - Name and Contact Information	Witness Two - Name and Contact Information			
Witness Three - Name and Contact Information	Witness Four - Name and Contact Information			

11. Do you believe the opinion of the value of the real estate is below, at, or above the market value?			
Below market value At market value Above market value			
12. Are you a member of one or more of the following protected classes?			
Race     Sexual Orientation     National Origin     Age       Color     Marital Status     Source of Income     Other       Religion     Medical Condition     Ancestry     None       Gender     Military or Veteran Status     Disability     Prefer not to disclose			
13. Indicate the documentation you are submitting in support of this complaint. ( <i>Do <u>not</u> send originals</i> )			
Document   Pages   Attachments (if any)			
Complete Appraisal Report(s)			
E-mails/correspondence pertinent to your complaint			
Legible copies of any other evidence to support your allegations   (e.g., additional appraisals, review appraisals, additional sales, photos, etc.)			
Appraisal order form or contract			
Other ( <i>Please explain</i> )			
14. In the form of a brief statement, please give the full details of your complaint. Be factual. Try to answer the questions: Who, What, When, Why and How. Attach additional sheets if necessary.			
15. Certification Statement. ( <i>Must be signed and dated to validate complaint.</i> )			
I CERTIFY UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FACTS STATED HEREIN ARE TRUE AND CORRECT.			
Signed this day of, 20 in the county of and state of			
Complainant Signature			
Complainant Name (please print)			

## **Collection and Use of Personal Information Notice**

The Bureau of Real Estate Appraisers (Bureau) collects the information requested on this form as authorized by Business and Professions Code Section11310.3 and Title 10, California Code of Regulations section 3726. The Bureau uses this information to follow up on your complaint.

### **Providing Personal Information Is Voluntary**

You do not have to provide the personal information requested. If you do not wish to provide personal information, such as your name, home address, or home telephone number, you are not required to do so. In that case, however, the Bureau may not be able to contact you or investigate and resolve the complaint.

### **Access to Your Information**

You may review the records maintained by the Bureau that contain your personal information, as permitted by the Information Practices Act. See below for contact information.

### **Possible Disclosure of Personal Information**

The Bureau makes every effort to protect the personal information you provide. In order to follow up on your complaint, however, the Bureau may need to share the information you provide with the individual or business you complained about or with other government agencies. This may include sharing any personal information you provided.

The information you provide may also be disclosed in the following circumstances: in response to a Public Records Act request, as allowed by the Information Practices Act; to another government agency, as required by state or federal law; or in response to a court or administrative order, a subpoena, or a search warrant.

#### **Contact Information**

### **Questions about this form:**

For questions about this notice, or the Department's Privacy Policy, you may contact the Bureau at:

Bureau of Real Estate Appraisers Custodian of Records 3075 Prospect Park Drive, Ste 190 Rancho Cordova, CA 95670-6090

Phone: (916)-552-9000 email: info@brea.ca.gov

### **Questions about your complaint:**

If you have questions about the status of your complaint, please contact the Bureau of Real Estate Appraisers, Enforcement Unit:

> Bureau of Real Estate Appraisers Attention: Complaints Coordinator 3075 Prospect Park Drive, Ste 190 Rancho Cordova, CA 95670-6090

Phone: (916)-552-9020 email: info@brea.ca.gov