



Dear Stakeholders –

While California continues to navigate the uncertainty of Novell Coronavirus (COVID-19) and limit its spread, the Bureau of Real Estate Appraisers (Bureau) is committed to supporting our licensees, applicants, and consumers throughout the course of this pandemic and to provide continuity of service at all times. The Bureau is closely monitoring the COVID-19 situation, coordinating with the state and local governments, and working with our partners to protect the health of Californians.

The Bureau understands the ability to perform your jobs with a license is a priority. We appreciate your patience as we work on implementing new technologies to work remotely and adhere to social distancing guidelines. We apologize in advance for any delays in reaching our staff or potential delays in our processing times.

We have received a number of inquiries from our licensees. We are providing the below FAQ's in an effort to provide information.

The best general guidance will continue to come from the [California Department of Public Health](#), the [Centers for Disease Control and Prevention](#), and the [World Health Organization](#).

#### Frequently Asked Questions

1. Will Continuing Education Requirements Be Postponed?

The Bureau encourages licensees to obtain Continuing Education (CE) and complete renewals on-line and on time if possible. Licensees who are unable to complete their required CE can still renew their license as long as they mail an otherwise complete renewal application by the license expiration date. The Bureau will renew licenses and maintain the registry during the emergency without fully complete CE. Licensees who renew without fully completing CE will be expected to complete and submit proof of CE completion after the COVID-19 pandemic is contained and will receive a letter from the Bureau with instructions for fully satisfying the CE requirement.

2. Are There Fee Waivers Available?

At this time the law does not allow this.

3. Should My Business or Practice Remain Open?

The Bureau does not have authority to close businesses or practices solely as a result of COVID-19. We strongly encourage you to assess whether your business is an essential job function as outlined by the Governor and follow the guidelines from the [Centers for Disease Control and Prevention](#). Check with your local county health department to determine what activities are also considered essential and non-essential.

The Bureau reminds all licensees to be particularly mindful and respectful that this is a time of high anxiety for all Californians.

We encourage any other inquiries to be sent through email to [info@brea.ca.gov](mailto:info@brea.ca.gov) as a response time may be faster.

Thank you and be safe.